



## Payment Terms

### For Cash Sale Customers:

- **50% Deposit** required upon **final drawing approval**, before production begins.
  - **100% Payment** required for **hardware accessories** before we place your order with the supplier.
  - **No production or dispatch** until applicable payments are received in full.
  - **Remaining balance** must be paid **before goods are dispatched**.
  - A **1.5% surcharge** applies to **card payments made over the phone**.
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### For Account Customers:

- **Payment due: 30 days from the end of the month** in which goods were supplied.
  - **Overdue accounts** will incur a **1.5% monthly service fee** on any outstanding balance.
  - **Strict compliance** is required to maintain your account in good standing.
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### Account Eligibility:

- A **credit account** may be considered **after three successfully completed cash transactions**.
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### Important Notes on Overdue Accounts:

To maintain fairness and smooth operations:

- **All accounts overdue by more than 45 days** will be **placed on hold without exception** until full payment is received.
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### Need Help?

For account enquiries, invoice copies, or assistance, please contact our Accounts Team:

Accounts Receivable

 [sales@abpgroup.net.au](mailto:sales@abpgroup.net.au)

 [abpgroup.net.au](http://abpgroup.net.au)

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